

iPad version and issues

Version summary

IOS Description	IOS Version	Notes
BRHS recommended	✔ 12.0.1	All users are okay to upgrade
Latest	12.0.1	Released 09 Oct 2018
Beta	🗨️ 12.1 beta 3	⚠️ Beta versions are not permitted on BRHS iPads

Current iPad issues

This includes any reported IOS, app, or other compatibility issue reported by Brother Rice users.

Link	Summary	IOS version	App	Details
CNG-330	Schoology app doesn't allow Turnitin	Not iOS version dependent	Schoology	The Schoology app doesn't allow Turnitin assignments. Workaround: use Safari and navigate to http://schoology.brice.edu to submit to Turnitin.

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Resolved iPad issues

This includes all recently resolved issues that were reported to BRHS iPad users.

Link	Summary	IOS version	App	Resolution
CNG-307	Schoology iOS app not working	11.0+	<ul style="list-style-type: none"> Schoology 	Schoology resolved the issue, no updates or other actions required by end users.
CNG-298	AirPrint issues after upgrading to iOS 11	11.0+	<ul style="list-style-type: none"> AirPrint 	Internal services updates to compatible versions as of 28 Sep 2017.
CNG-274	Notability crashes when loading	N/A	<ul style="list-style-type: none"> Notability (6.5.0) 	Update to version 6.5.1 of Notability as of 13 Apr 2017.
CNG-233	Casper Focus can't login	10.0.1	<ul style="list-style-type: none"> Casper Focus 	After upgrading to 10.0.1, Teachers are unable to login to Casper Focus
CNG-194	Casper Focus removed folders	9.3	<ul style="list-style-type: none"> Casper Focus 	This was fixed before the final release of iOS 9.3.

CNG-173	eText app renders iPad slow /unresponsive	9.0+	<ul style="list-style-type: none"> • Pearson eText 2.0 for schools 	Update <i>Pearson eText 2.0 for Schools</i> to version 1.2.2 as of 26 Feb 2016.
CNG-145	Gradebook zoomed in Safari	9.0+	<ul style="list-style-type: none"> • Safari 	Update to Campus.1545 on 13 Nov 2015.
CNG-149	Pearson eBooks won't display	9.0.1, 9.0.2	<ul style="list-style-type: none"> • Pearson eText for Schools 	Upgrade <i>Pearson eText for Schools</i> as of 06 Oct 2015.
CNG-153	YouTube upload fails	8.x	<ul style="list-style-type: none"> • Explain Everything 	Upgrade to IOS 9 or see workarounds .
CNG-144	⚠ Safari missing <i>Open In</i> options	9.0, 9.0.1	<ul style="list-style-type: none"> • Safari 	Upgrade to IOS 9.0.2.
CNG-150	Cannot AirPrint from Google Docs	9.0+	<ul style="list-style-type: none"> • Docs, Slides, Sheets 	All Google apps updated as of 28 Sep 2015.
CNG-141	<i>The Economist</i> shows only partial articles	9.0+	<ul style="list-style-type: none"> • The Economist 	<i>The Economist</i> app updated as of 20 Sep 2015.
CNG-142	Moodle Mobile Unexpected Error	9.0+	<ul style="list-style-type: none"> • Moodle Mobile 	<i>Moodle Mobile</i> app updated as of 18 Sep 2015.

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